

PATIENT RIGHTS



We at Moberidge Regional Hospital are dedicated to providing you with the best possible health care. As part of this commitment to quality care, we want to make sure you are treated with dignity and respect, and that you are given all the information you need to understand your condition and make decisions about your health. These components of care are known as your Patient Rights. In addition, there are patient responsibilities you have which can help us work together to ensure you receive quality care. Please take the time to read about your PATIENT RIGHTS and PATIENT RESPONSIBILITIES. If you have any questions, please let your nurse know you would like to speak to a hospital representative.

1. All hospital staff should treat you with respect and courtesy. Your race, religion, sex or ability to pay will not affect the care you receive.

2. You have the right to receive from your healthcare provider complete and current information about your diagnosis, treatment and outlook for recovery in words that you understand. If your doctor feels you should not be given this information directly, it will be shared with an appropriate person who is close to you. You have the right to know the names and roles of the professionals taking care of you.

3. You have the right to participate in making decisions about the medical care you receive. Your family may be included in care decisions, if you desire. You have the right to agree or to refuse treatments, as permitted by law and to know the consequences of your decisions. If you refuse a recommended treatment, you will receive other care as needed.

4. You have the right to have an advance directive, such as a living will or durable power of attorney for health care. These documents state your wishes about treatment or name someone to decide for you if you are unable to do so. You should give a copy of your advance directives to the hospital and your doctor.

5. **CONFIDENTIALITY:** All communication and medical records related to your care must be kept confidential, unless reporting is permitted by law.

PRIVACY: All parts of your medical care examination and treatment will be kept private.

SECURITY: All care and treatment will be provided in a safe and secure area with staff in attendance.

COMMUNICATION: You have the right to unrestricted communication. When it is necessary to restrict visitors,

mail, telephone calls or other forms of communication as a component of your care, you can expect to be included in any such decision. You can expect any communication to be given in a language you understand.

6. You may review your medical records and can expect to have the information explained to you, except when restricted by law. The nurses will inform your physician if you request to review your records so that he/she may be present in case of questions. You may transfer to another facility if your doctor decides you are able to do so, has explained the other alternatives to the transfer and the other facility has accepted your transfer.

7. The hospital must make every attempt to provide you with care based on the seriousness of your illness and the hospital's ability to treat you. You can also expect to be told about care alternatives when hospital care is no longer appropriate.

8. You have the right to know about business relationships that may affect your treatment and care. These relationships may be among the hospital, other health care providers, or insurers.

9. You have the right to know about research or experimental treatment that your doctor may make available to you. You may also refuse to participate in experimental care.

10. You have the right to information about the hospital's policies that affect you and about charges and payment methods. You also have the right to know about resources to help you resolve problems or questions about your care.